

FREQUENTLY ASKED QUESTIONS

1. How long do I have to use the Serioxyl routine?

The recommended duration is a minimum of 3 months to ensure optimum results.

2. If I have partially coloured hair like ombre, what is the best kit to use?

To protect your hair colour and sensitised areas of the hair, we recommend using Serioxyl Kit 2 as it was formulated for coloured hair. If you are unsure, discuss with your stylist to explore your options.

3. Do I have to use all 3 products in the Kit?

Yes, it is recommended that you use all three products for immediate results. **TIP:** Apply the aqua mousse to your roots only and style the hair as usual.

4. How do I apply Denser Hair Serum?

The recommended dosage of denser serum is 8 pipettes applied directly to the scalp. The dry and refreshing texture allows the product to be used

常见问题

1. 我必须做多长的Serioxyl疗程?

建议至少3个月以取得理想的效果。

2. 若我是局部染发如渐层染,最适合哪个套装?

为了能保护发色和敏感发区,建议使用Serioxyl套装2。因为它是适用于染后发。但如果您不肯定,可向美发师询问。

3. 我是否得使用全部3种产品?

是,建议使用全部产品以取得显著得效果。贴士:只能在发根处涂水凝慕丝,再做造型。

4. 如何使用浓密头发精华液?

建议用吸量管取8次的精华液,直接涂放于头皮。

as a night treatment. To apply, divide your hair into 4 sections, tilt head back on a slight angle. Apply by releasing the liquid from the pipette onto your scalp from the front of the scalp to the back of the scalp towards the nape of your neck. Do this across all four sections. Massage gently after each application to ensure the product is absorbed.

5. Do I have to use the full 8 pipettes of Denser Hair at night?

8 pipettes is your daily dose of Denser Hair. You can use 4 pipettes in the day followed by 4 at night.

6. My scalp tingles when I use Serioxyl, is there something wrong?

The active ingredients in Serioxyl such as peppermint and menthol are designed to stimulate and can cause a tingling sensation. If you experience severe sensitivity, be conscious of the water temperature as very hot water can increase the sensitivity of the scalp. If symptoms persist, we recommend seeing a dermatologist.

其干性和清新的质感适合晚间使用。将头发分成4个区部,头稍微向后倾斜,进行涂放。挤出吸量管的液体,从前发际至后劲涂放。涂放于所有发区,轻轻按摩使产品渗入。

5. 夜晚,我是否得取8次浓密头发精华液使用?

每日须取8次浓密头发精华液使用。您也能在白天取4次,然后晚间取4次。

6. 使用Serioxyl时,头皮刺痛,是否有问题?

Serioxyl 含活性成份如薄荷和薄荷脑,能促进头皮,也会产生刺痛。若您感觉非常不适,必须留意水的温度。因为热水会引起头皮不适。若症状持续,请向皮肤科医生寻求帮助。

Hear what satisfied customers have to say...

听一听满意的顾客怎么说...



Kimberly Lam, 21, Miss World Singapore 2014, Miss Personality and Miss Photogenic
2014年新加坡世界小姐,最佳性格小姐和最上镜小姐

Loving the results after using Serioxyl for 3 months, I experienced obvious thickening effect on my hair. My friends even commented that I look younger now/ 使用Serioxyl三个月后,我非常满意它的显著效果,我的头发变得厚实。朋友们都说现在的我显得更年轻了!



Maurice Jow, 56, Business Owner, 企业家



I suffered from hair thinning during my pregnancy. Serioxyl helps me to maintain a healthy regulated scalp and regain my confidence.

我在怀孕期间,头发变得稀疏。Serioxyl让我的头皮健康平衡,让我自信。

Moon Ng, 31, Freelance Artist, 自由画家

RECHERCHE
AVANCEE
L'OREAL



L'OREAL
PROFESSIONNEL
PARIS

RECHERCHE
AVANCEE
L'OREAL



The Serioxyl Promise 承诺:

+1700

Hair in 3 months

3个月内,增添
1700根新发



L'OREAL
PROFESSIONNEL
PARIS

SALON
EXCLUSIVE
发廊专属

SERIOXYL

Real People 真人 ■ Real Results 真实效果 ■ Real Confidence 真正信心

Unleash Your Hair's POTENTIAL Recover Your Confidence with Fuller, Denser & Thicker Hair Today!

充份发挥您头皮的生长潜能

别再犹豫,赶快拥有丰盈浓密和厚实的秀发以重拾您的信心!

The BIG SECRET 伟大的奥秘:STEMOXYDINE 5%

Awakens dormant follicles and redensifies hair by targeting stem cells
针对干细胞以激活休止期的毛囊和恢复头皮密度

GENERAL 一般

LIFESTYLE: Tell me about your lifestyle:

生活方式: 告诉我有关于您的生活方式:

- Work in an office environment 在办公室上班
- Work outdoors 在户外工作
- Exercise indoors 在室内运动
- Exercise outdoors 在户外运动
- Swim regularly 经常游泳

How often do you wash your hair?

多常洗发?

- Daily 每天
- 2-3 Times a week 每周2-3次
- Once a week 每周1次

When do you wash your hair?

几时洗发?

- Day 白天
- Night 夜晚
- Day & Night 白天和夜晚

How would you rate your current stress level?

您目前的压力指数多少?

- Low 低
- Average 中等
- High 高

Have you changed your diet recently?

最近您是否有改变您的饮食?

- Yes 是
- No 否

If yes 若是:

Have you had any lifestyle changes?

您是否有改变生活方式?

- Yes 是
- No 否

If yes 若是:

Other remarks 其他见解:

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SCALP ANALYSIS 头皮分析

Do you have any scalp concerns?

您是否有头皮问题?

- Dry Scalp 干性头皮:
 - Frequently 经常
 - Occasionally 偶尔

- Oily Scalp 油性头皮:
 - Frequently 经常
 - Occasionally 偶尔

- Itchy Scalp 头皮发痒:
 - Frequently 经常
 - Occasionally 偶尔

- Tight Scalp 头皮紧绷:
 - Frequently 经常
 - Occasionally 偶尔

- Hair Loss 脱发:
 - Frequently 经常
 - Occasionally 偶尔

- Areas of Hair Loss 脱发区部:
 - Crown 头顶
 - Hair Line 发线
 - Patch 块状
 - Others 其他:

- Hair Thinning 头发变得稀疏:
 - Frequently 经常
 - Occasionally 偶尔

HAIR ANALYSIS 头发分析 (You can tick more than 1 不限于一个选择)

What are your hair concerns? 您最关注哪方面的头发需求?

- Fine / Limp 幼细 / 扁塌
- Colour fade 褪色
- Rebellious / Frizzy 顽固 / 毛躁
- Breakage 断裂
- Dry & hard to style 干燥和难做造型
- Hair loss 脱发
- Uncontrollable curl 难以控制的卷曲
- Hair Growth 头发生长
- Desire look & feel of your hair 心仪的发质
- Others 其他:

When was your last chemical service done? 最后做烫染服务是在几时?

- Within a month 前1个月内
- Within 6 months 前6个月内
- More than 6 months 超过6个月

What was your last chemical service done?

最后一次是做了什么烫染服务?

- Colour 染发
- Texture (Rebond / Perm) 烫发 (直烫 / 卷烫)
- Others 其他:

Desire look & feel of your hair? 您心仪的发质?

- Natural volume 自然丰盈
- Radiant 莹亮
- Strong 强韧
- Textured 富质感
- Natural Curl 自然卷曲
- Smooth 顺滑
- Defined 精美
- Others 其他:

What styling tools do you use? 您使用哪些造型工具?

- None 无
- Blow dryer 吹风管
- Straightening iron 直板夹
- Curling iron 电卷棒
- Hot rollers 热能卷杠
- Diffuser 扩散器
- Brush 梳子
- Others 其他:

On a normal day how long do you take to style your hair?

平时您花多长时间做造型?

- None 无
- 5 - 10 min 分钟
- 10 - 20 min 分钟
- 20+ min 分钟

PRIMARY PRESCRIPTION 主要处方

CLARIFY
洁净



Shampoo
洗发乳

- Natural hair 自然
- Coloured hair 染发

Frequency (E.g. Once a week)
频率 (例如: 每周一次)

TREAT
护理



Conditioner
护发素

- Natural hair 自然
- Coloured hair 染发

Frequency (E.g. Once a week)
频率 (例如: 每周一次)

BODIFY
丰盈



Bodifying Foam
丰盈慕丝

- Natural hair 自然
- Coloured hair 染发

Frequency (E.g. Once a week)
频率 (例如: 每周一次)

COMPLEMENTARY PRESCRIPTION 补助处方

SECONDARY PRESCRIPTION 次要处方

ANTI-THINNING TARGET TREAT

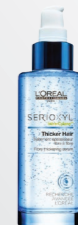
针对稀疏发的护理



Denser Hair Serum
浓密头发精华液

5% Stemoxydine

Frequency (E.g. Once a week)
频率 (例如: 每周一次)



Thicker Hair Serum
丰盈头发精华液

Intra-Cylane™

Frequency (E.g. Once a week)
频率 (例如: 每周一次)

HAIRLOSS TARGET TREAT

针对脱发的护理



Aminexil® Advanced
精华液

Extend hairlife
延长头发的生命

Frequency (E.g. Once a week)
频率 (例如: 每周一次)